

# **DESIGNATION OF ONE-STOP OPERATOR FOR THE ALABAMA WORKFORCE INVESTMENT AREA May 24, 2012**

As mandated partners of the Alabama Career Center System (One-Stop) under the Workforce Investment Act (WIA), and pursuant to Section 121(d)(2) of that Act, the Department of Economic and Community Affairs (ADECA), the Department of Industrial Relations (DIR), Department of Rehabilitation Services (DRS), and Department of Postsecondary Education (DPE), as a consortium of mandated One-Stop Partner agencies requests designation as the One-Stop Operator for the sixty-five county Alabama Workforce Investment Area (AWIA). This consortium of agencies represents the following mandated programs under the WIA One-Stop System:

<b>ADECA</b>	(WIA Title I Adult, WIA Title I Youth, WIA Title I Dislocated Worker, National Emergency Grants, Community Services Block Grant)
<b>DIR</b>	(Employment Service, Unemployment Insurance, Labor Market Information, Trade Adjustment Assistance, and Title I Veterans Employment Service)
<b>DRS</b>	(Title IV Vocational Rehabilitation Services)
<b>DPE</b>	(Title II Adult Education and Family Literacy)

These four agencies represent virtually all, if not all, of the core services to be provided in the Alabama Career Center System. Through this consortium arrangement, the Operator will coordinate with all partner agencies, service providers and training providers. The One-Stop Operator consortium agreement will, in no way, exclude other partner agencies, mandated or voluntary from providing services within One-Stop Career Centers. The One-Stop consortium will encourage participation by local organizations, agencies, and business partners in the delivery of local One-Stop services.

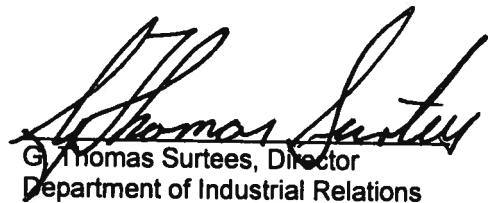
At the State level, the four agencies are responsible for setting policy to guide their respective programs operated in the Alabama Career Center System. In conjunction with all of the mandated One-Stop partners, they have entered into a Memorandum of Understanding outlining the services to be provided by each Partner. They will also approve the methodology for cost sharing and cost allocation.

The operator consortium role will include approval of the methodology for cost sharing and cost allocation, program staffing assignments, handling customer complaints, conducting customer satisfaction surveys, and advertising and promoting the center. Specific functions/services provided by all mandatory and voluntary One-Stop Partners are detailed in the comprehensive One-Stop Memorandum of Understanding developed for the AWIA. One-Stop operator partners agree that daily operation of the Career Centers will be directed by the Department of Industrial Relations through Site Managers and Area Managers.

# ALABAMA WORKFORCE INVESTMENT AREA ONE-STOP OPERATOR CONSORTIUM

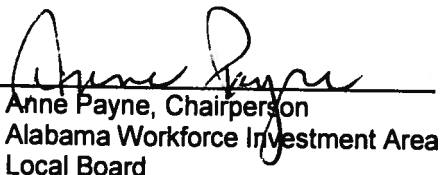
We, the undersigned representatives of the Alabama Department of Economic and Community Affairs (ADECA), Department of Industrial Relations (DIR), Department of Rehabilitation Services (DRS), and the Department of Postsecondary Education (DPE), as mandated partners of the Alabama Career Center System (One-Stop) under the Workforce Investment Act (WIA), agree to serve as the One-Stop Operator for the sixty-five county Alabama Workforce Investment Area (AWIA).

  
Jim Byard, Jr., Director  
Department of Economic & Community Affairs

  
G. Thomas Surtees, Director  
Department of Industrial Relations

  
Susan Yvette Price, Interim Chancellor  
Department of Postsecondary Education

  
Cary Boswell, Commissioner  
Department of Rehabilitation Services

Approved:   
Anne Payne, Chairperson  
Alabama Workforce Investment Area  
Local Board